



## **To our valued Worly Plumbing Supply, Inc. Customers and Employees:**

In response to the "Stay At Home Order" that has been issued by Ohio Governor DeWine beginning at 11:59 pm Monday March 23rd, we want to reassure Worly customers that WE WILL REMAIN OPEN with normal business hours and continue to serve you. We also are committed to keeping our customers and employees safe and healthy.

In order to provide excellent service and a healthy environment, our business operations will be adjusted as follows:

- Customers who need to pick up materials at our counter will need to call ahead to the closest Worly location to place your order with counter personnel, or email your sales representative. Salesman will give you an order number. (ie. S1234567) If you are paying with a Credit Card, please be prepared to give us your card information at time of placing your order, so we can have this processed when you come to get material.

When you/driver arrives to pick up material call the location and advise us that you are here to pick-up order, please give the contact the order number. Your order will be pulled and prepared for pick up and be directed to the area where their material will be available. Counter sales will operate on a "Will Call" basis only until further notice. Customers will not be able to come inside the building.

- The Showroom will see customers by appointments only. Customers should contact the closest Worly location to speak to showroom staff member to set up appointments or check on existing orders.
- Our sales staff is available by phone, cell phone, fax, and email.
- We will continue our normal delivery schedule to your job sites and shops.
- **Delaware 740-363-1151**
- **Columbus 614-445-1000**
- **Chillicothe 740-773-2188**
- **Cincinnati 513-821-2833**

Worly Plumbing Supply, Inc. is taking all necessary steps to insure the safety of our customers and employees. Gloves, hand sanitizer, and other health and safety



measures are in place throughout our operation to protect both our customers and employees.

As always, Worly Plumbing Supply remains committed to supporting our customers with knowledgeable sales people, a large inventory, and dedicated operations staff.

We wish you, your employees, and all families continued good health during these unprecedented times.

**Thanks for your business and cooperation!**

Jeff Worly, President and COO